

Community Development Program (CDP)

CDP penalties and suspensions by State and Territory for the 2018-19 financial year.

Penalties and Suspensions: 2018-19

A Participant can be found to have not met their mutual obligation requirements for failing to attend an appointment, activity or job interview, or for failing to sign a job plan or to accept a suitable job (without a valid reason).

When a Provider reports a failure to Services Australia, the Participant's income support payments are automatically suspended. Participants with a suspension are required to re-engage with their Provider and/or contact Services Australia to discuss the reasons. Services Australia decides whether to apply a penalty based on the rules set out in social security law. A failure is only investigated by Services Australia if reported by the CDP Provider.

The below table identifies the number of Financial Penalties and Income Support Payment Suspensions for CDP Participants from 1 July 2018 to 30 June 2019.

Note: Data is accurate as at 31 December 2019. To protect individuals' privacy, cells less than 20 have been replaced with '<20'. There are times when numbers less than 20 can be obtained. This can occur when subtracting numbers from totals in this report or other publicly available reports. It is best practice to not publish numbers where this can occur. We have replaced these numbers with 'np' in these instances.

State/Territory	Suspensions - Total		Short Term Financial Penalties		Non Payment Penalties	
	Suspensions	Job Seekers	Penalties	Job Seekers	Penalties	Job Seekers
WA	23,717	7,384	np	5,153	np	2,734
SA	3,346	1,437	np	907	np	434
NSW	1,772	681	np	354	np	111
NT	48,486	12,556	np	8,561	np	5,638
QLD	13,949	5,181	np	3,552	np	1,767
National	91,270	26,878	129,105	18,343	28,222	10,596